

Rahana Khan retired from Bell Canada in August 2013 as Project Manager IT Infrastructure with over 34 years of service. She worked on the Billing team and on a number of complex new technology projects including FibeTV and the Montreal Nun's Island campus set-up. She also worked with major suppliers such as Certen and AMDOCS on the NM1 billing system. Her expertise in infrastructure planning and execution, process re-engineering and project and staff management resulted in a track record of success in cost control and quality of service improvement, and a solid reputation as an innovative and respected leader.

Volunteer work has been part of Rahana's life for over 25 years. She currently serves on the Board for Guyana Christian Charity organization, and also chairs an annual Festival for the Guyana Consulate. Her work includes managing four events every year which generate revenues of \$50K annually.

Rahana's volunteer work has been publicly recognized – in 2012 she received the Jubilee Award from the Ontario Provincial Government; and 2010, she received the General Award from the Guyana Consul.